

From: [Fajardo, Juan](#)
To: [Mitchell, Tanya](#); [Sivak, Michael](#)
Subject: RE: Rolling Knolls response
Date: Wednesday, August 05, 2015 4:12:29 PM

How about something like this (change as you see fit):

I want to emphasize once again the importance of timely communication. As indicated before, EPA expects ARCADIS to notify the Region of any changes as soon as possible. We are, therefore, disappointed that ARCADIS did not inform EPA of the Group's decision to not visit all of the proposed sampling locations at the time that the Group made that decision.

As stated in your July 8, 2015 memorandum, ARCADIS intended to visit each proposed sampling location (see, General Comment 2). At some point, a decision was made to visit some but not all of the proposed sampling locations. EPA would expect to be notified of such a change in plans as soon as possible. Instead, I was informed about that change in plans on August 3, 2015 – considerably after the decision was made.

Going forward, I hope that ARCADIS makes every effort to communicate in a more timely fashion with EPA.

From: Mitchell, Tanya
Sent: Wednesday, August 05, 2015 12:45 PM
To: Fajardo, Juan; Sivak, Michael
Subject: Rolling Knolls response

Please let me know your thoughts and feel free to incorporate edits.

Thanks,

Tanya

During the conference call on June 30, it was agreed that ARCADIS would “attempt to field-locate each sample location.” The minutes were provided and reviewed by all participants for any corrections. EPA does not believe that there was any confusion during the conference call or the review of the minutes. This is clearly a repeat behavior and continuous pattern by ARCADIS not to inform EPA of changes or anomalies encountered during document preparation or field activities. EPA asked that ARCADIS review past digressions and formulate a plan for better communication going forward.